



Release Notes - External

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Revision History

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Doc Version	Date	Comment
1.0	January 10, 2022	Seqrite mSuite 2.7
1.1	April 28, 2022	Seqrite mSuite 2.7.1
1.2	August 27, 2022	Seqrite mSuite 2.8

Seqrite mSuite

Seqrite mSuite is the security solution to monitor, manage, and secure employee's mobile device within the enterprise. Seqrite mSuite works on the Client-Server architecture where the console (Hosted on Cloud) manages all the mobile devices. The client agents can be installed on almost all the flavors of Android and iOS mobile. Seqrite mSuite client is having built-in antivirus, which keeps the devices safe from any virus attack.

To manage the mobile device, Seqrite mSuite applies certain policies and configurations such as, app configuration, web security configuration, anti-theft, network data usage, fence configuration, etc.

Benefits of Seqrite mSuite

- Secure and manage all the Android devices.
- Secure data and resources, enhance user productivity, reduce costs, and maintain communications.
- Perform Seqrite mSuite portal administration.
- Manage devices with policies and configurations.
- Monitor network data usage and Call/SMS.
- Manage apps on the device with app configuration.
- Restrict app usage and prevent misuse of the device with Seqrite Launcher or System Kiosk Mode.

- Monitor the device by applying fencing parameters such as time, location, and Wi-Fi.
- Generate the customized reports.
- Troubleshoot any critical issue with remote device control.

Prerequisites

- Device must be connected to the Internet via any network (Mobile data/Wi-Fi).

Mobile device specifications

- Android OS version 5.1 to 13.0
- iOS 12.1 and later versions

Browser requirements

- Administrator Web panel
- Google Chrome (latest versions)
- Firefox (latest versions)
- Microsoft Edge (latest versions)

What's New

New features and enhancements in Seqrite mSuite 2.8.

Seqrite mSuite

- Android OS update: Updates for Android OS can be delayed by 30 days by the mobile users.
- Location Tracking: Location tracking can be enabled/disabled on a large number of devices via Group List Page.
- On-Demand Report: A new report can be generated when the devices last synced with the server.

Seqrite Workspace

- Work Profile: Password Protection has been introduced for Work Profile on mobile devices.
- Seqrite mSuite Agent/Workspace is supported on Android 13 operating system.
- mSuite iOS: Remote connection flow to the devices has been simplified.

Known Issues of Seqrite mSuite

- Some of the devices (Xiaomi, Vivo, etc.) force stop/kill running applications in the background (mSuite). On such devices, mSuite may not work properly.
- The enrollment process, Flash mRollment, will not work on the devices with Android OS version 10.
- Seqrite mSuite client and launcher can be forcibly uninstalled from some of the devices (Xiaomi, VIVO, etc.).
- The iOS devices will receive commands only when they are active. If the device is locked/sleep mode, the commands will not reach to the iOS device.
- Blocking of the websites based on Web categories work only on Chrome browser.
- We cannot prevent the device Hard factory reset for non-Knox devices, not even in case of device owner.
- Device Actions defined in fence configurations does not work for “Fence Out” trigger.
- Device IMEI will viewed only for ADO Enabled Android devices.
- Remote Desktop connection for iOS will work on iOS 13 and above.

Known Issues for Workspace App

- Android Work Profile cannot be created on ADO Enabled Devices.
- Work profile implementation is supported from Android version 6 and later.
- Every time Workspace App sync up with server, Android System display a prompt "You are using this app within work profile" to the user.
- Apps within Workspace can be forcibly uninstalled from some of the devices (Xiaomi, VIVO, etc).
- Workspace App Email Application
 - Email notification may not display on some of the devices (i.e., Mi, etc.) as these devices force stop/kill running applications (Workspace) in the background.
 - Email notification on Android devices will not be real time.
 - Email notifications will not be displayed on iOS devices and sometimes emails on server may not synchronize with the emails on app.
 - Email folder structure on App may mismatch with the folder structure on email server.
- In the iOS browser App, Session is not saved if the user comes out of the app and URLs get reloaded upon coming back to the browser app.
- On Web View, if you select a text and search, it may redirect to the system browser on some of the devices.
- Workspace Vault App supports limited office file formats on Android.
 - User can view/edit only these file types: doc, docx, xls, xlsx, ppt, pptx however PDF and text file types are read-only.
 - Other file formats are not supported for viewing and editing.
- Sometime replica of the inline attached images may be created in draft email and inline images may be loaded in draft email.
- When the text is copied to the clipboard, the copied text may show in Google/Swift/Custom Keyboard recommendation and user may use it to paste to another app even though the block clipboard policy is applied.