# Seqrite ZTNA





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# **Introducing Seqrite ZTNA**

Seqrite ZTNA from Seqrite helps organizations enforce the zero-trust user access paradigm, where an organization by default does not trust any employee, contractor, or vendor staff with access to its systems and applications whether from within or outside the corporate network. It also replaces the complexity of VPN management.

Starting your zero-trust journey with Seqrite ZTNA:

- Create a zero-trust ecosystem with controlled set of users and applications.
- Deploy an agent-less solution and expand as per security appetite.
- Plug in your security requirements and deploy Seqrite ZTNA within minutes.
- Integrate Seqrite ZTNA with your existing IT infrastructure for identity management.

# What's New

Seqrite ZTNA 2.2.4 includes the following new features.

## **Enhanced Port Management for Network Apps**

Now admin can add multiple ports for each Network App, making it easier to configure and manage networks, while also reducing IT workload.

## **Application Grouping in User Portal**

This update focuses on enhancing user experience within the user portal by introducing application grouping capabilities:

- **Folder Management**: Users can now create, order, edit, delete, collapse, and expand app folders.
- **Flexible App Organization**: Each folder supports multiple applications, enabling easy grouping for quick access.
- **Folder Customization**: Users can efficiently organize their applications with up to 10 folders per user, allowing for editing, reordering, and customization.
- Improved Search Functionality: A new search feature helps users locate specific applications within their organized folders quickly.
- **Folder Clean up**: Users can delete empty folders as needed; folders with applications are protected to prevent data loss.

Note: With the introduction of this feature, the application pin functionality has been deprecated.

## **Direct Access Through Native Tools**

Introducing direct access via native tools in the User Portal for agent-based applications, reducing clicks and enhancing accessibility.

- Benefits include simplified native tool launch and improved user experience.
- Currently supports Windows. Support for Linux and macOS is planned for future releases.
- Supports RDP, SSH, SMB, and FTP protocols.

#### Enhanced Search Functionality in WAF Dashboard

Users can now perform searches using multiple columns for more precise results.

# **Enhanced Reporting Functionality**

## • User Module

- Administrators can now filter users by login status (logged in, not logged in) over defined periods (1 hr, 24 hrs, 7 days, 30 days). Options include all users and those with no login history, with results exportable as CSV.
- Detailed user login and logout histories are now available in the audit trail for the past month.

#### Device Module

Device Action Log reports now include reasons for Device Upgrade Failures, enhancing diagnostic capabilities.

# **Known Issues**

Here are the known issues in version 2.2.4:

- The logout time does not display on the user events page when a user is automatically logged out from the user portal.
- After the expiration date is reached, the policy status automatically changes to 'Published Failed' instead of 'Disabled'.

Workaround:

If the policy is displayed in a 'Published Failed' state, it can be edited (including changing the expiry time) and subsequently published again if needed.

# **Technical Support**

Seqrite provides extensive technical support for its users. In case you face any technical issue, you can contact our Technical Support center using the options available at the following URL:

https://www.segrite.com/segrite-support-center