



KB Article

EPP 8.3.4.2

22 Jul 2025

www.seqrite.com

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Revision History

Doc Version	Date	Comment
1.0	22 July 2025	Seqrite Endpoint Protection 8.3.4.2 KB Article Released

Overview

This article is provided to guide existing EPP customers whose systems are currently running **CentOS 7.5 or Ubuntu 22.04** and who wish to upgrade/switch their **System OS to Ubuntu 24.04**.

Pre-requisites and steps to fulfil the pre-requisites for existing EPP customers

Important:

- Before upgrading your OS from Ubuntu 22.04 to Ubuntu 24.04.2, ensure that you are running EPP version 8.3.4 or 8.3.4.1.
- If you are already on EPP 8.3.4 or 8.3.4.1, you can skip the steps in the table below. Simply click [here](#) to make your Default client compatible with Ubuntu 24.04.2 before proceeding with the OS upgrade.
- If your current EPP version is older than 8.3.4, please refer to the table below. Start with the column that corresponds to your current EPP version and follow the steps accordingly.

EPP 8.1	EPP 8.2	EPP 8.3, 8.3.1, 8.3.2, 8.3.3
Current OS: CentOS 7.5	Current OS: Ubuntu 22.04	Current OS: Ubuntu 22.04
Move to EPP 8.2 on Ubuntu 22.04 using Backup and Restore	Upgrade the EPP 8.2 server to EPP 8.3	Apply EPP 8.3.4 Service Pack
Link for Backup and Restore guide: https://docs.seqrte.com/docs/seqrite-endpoint-protection-8-3-control-center/deployment/eps-8-x-server-migration/eps-8-1-backup-and-restore/	Link for EPP 8.2 to EPP 8.3 Server Upgrade guide: https://docs.seqrte.com/docs/seqrite-endpoint-security-8-2/deployment/upgrading-to-8-3/	Link to EPP 8.3.4 Service Pack guide: https://docs.seqrte.com/wp-content/uploads/2025/12/Endpoint-Protection-EPP-OnPrem- -Service-Pack-8.3.4.0-Deployment-Guide.pdf
Check next column for further steps	Check next column for further steps	Upgrade default client to Ubuntu 24.04.2 compatible client. Steps for upgrading default client on Ubuntu 22.04 to Ubuntu 24.04.2 compatible client

Steps for upgrading default client on Ubuntu 22.04 to Ubuntu 24.04.2 compatible client

Note: Customers must install this updated Linux client **prior to upgrading the system OS** to Ubuntu 24.04.

Step 1: Download the Upgrade Build

Open the remote computing browser and paste the following URL:

https://download.quickheal.com/builds/segrite/83/en/ubuntu_24_linux/aclinux_v34.zip

This will initiate the download of the required build.

To facilitate this, a compatible **Linux client build** has been uploaded to the provided **CDN path**

https://download.quickheal.com/builds/segrite/83/en/ubuntu_24_linux/aclinux_v34.zip

Step 2: Unzip the Downloaded Build

Move the downloaded zip to the desired folder. Example: /opt/clientupgrade

Run the following command to unzip the downloaded file:

Unzip /opt/clientupgrade/aclinux_v34.zip

Step 3: Set Permissions

Assign appropriate permissions to the extracted folder:

chmod -R 755 /opt/clientupgrade/aclinux

Step 4: Stop the Self-Protection Service

Check the status and stop the Seqrite Self-Protection service:

systemctl status SeqriteSelfProtectionLinux.service

systemctl stop SeqriteSelfProtectionLinux.service

Step 5: Prepare for Installation

Copy the required file and set permissions:

cp -rf /usr/lib/Seqrite/ClientAgent/clagnt.dat /opt/clientupgrade/aclinux

chmod 755 /opt/clientupgrade/aclinux/clagnt.dat

Step 6: Install the New Client

Run the installation script:

bash /opt/clientupgrade/aclinux/install

This will remove the previously installed client and install the latest version compatible with Ubuntu 24.04.2.